

**BB&T**

# Dealer Financial Services

**HANN**  
FINANCIAL SERVICE CORPORATION

## FACTS

### WHAT DOES Hann Financial Service Corporation (“Hann”) DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and Income
- Account balances and Transaction history
- Payment history and Credit history

When you are no longer our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons Hann chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information  | Does Hann share? | Can you limit this sharing? |
|---|------------------|-----------------------------|
| <b>For our everyday business purposes</b> – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | <b>Yes</b>       | <b>No</b>                   |
| <b>For our marketing purposes</b> – to offer our products and services to you   | <b>No</b>        | <b>We don’t share.</b>      |
| <b>For joint marketing with other financial companies</b>   | <b>No</b>        | <b>We don’t share.</b>      |
| <b>For our affiliates’ everyday business purposes</b> – information about your transactions and experiences   | <b>Yes</b>       | <b>No</b>                   |
| <b>For our affiliates’ everyday business purposes</b> – information about your creditworthiness   | <b>No</b>        | <b>We don’t share.</b>      |
| <b>For our affiliates to market to you</b>  | <b>No</b>        | <b>We don’t share.</b>      |
| <b>For nonaffiliates to market to you</b>   | <b>No</b>        | <b>We don’t share.</b>      |

#### Questions?

Call Hann’s Customer Service Department at (800) 245-9253 Ext. 2142

## Who we are

|                                      |   |
|--------------------------------------|---|
| <b>Who is providing this notice?</b> | Hann Financial Service Corporation (“Hann”) |
|--------------------------------------|---|

## What we do

|   |   |
|---|---|
| <b>How does Hann protect my personal information?</b> | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
|---|---|

We restrict access to your personal information to only those employees who need to know. We require all companies with whom we share your information to keep it confidential.

|   |  |
|---|--|
| <b>How does Hann collect my personal information?</b> | We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>■ apply for a lease or loan</li> <li>■ give us your contact information</li> <li>■ pay us by check or use your credit card or debit card to pay us</li> </ul> |
|---|--|

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

|                                       |   |
|---------------------------------------|---|
| <b>Why can't I limit all sharing?</b> | Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes — information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for nonaffiliates to market to you</li> </ul> |
|---------------------------------------|---|

State laws and individual companies may give you additional rights to limit sharing. **Please see below for more rights under state laws.**

## Definitions

|                   |   |
|-------------------|---|
| <b>Affiliates</b> | Companies related by common ownership or control. They can be financial and nonfinancial companies. |
|-------------------|---|

- *Our affiliates include financial companies with Truist, BB&T and Sun Trust in their name such as Truist Bank and financial companies such as Sterling Capital Management, LLC.*

|                      |   |
|----------------------|---|
| <b>Nonaffiliates</b> | Companies not related by common ownership or control. They can be financial and nonfinancial companies. |
|----------------------|---|

- *Hann Financial Service Corp. does not share with nonaffiliates so they can market to you.*

|                        |  |
|------------------------|--|
| <b>Joint marketing</b> | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. |
|------------------------|--|

- *Hann Financial Service Corp. does not jointly market.*

## Other important information

You may have other privacy protections under some state laws. We will comply with applicable state laws as to information about you, including medical information.